

Measure B: A Case Study of a Successful Parcel Tax Measure

Linda J. LeZotte Director, Santa Clara Valley Water District

North Bay Watershed Association Conference April 11, 2014



Who we serve

2,000,000 people

15 cities

12 water retailers

4,700 Direct well owners

Fast facts

- 10 dams and surface water reservoirs
- 3 drinking water treatment plants
- 1 advanced water purification center under construction
- 3 pumping plants (own or operate)
- 1 state-of-the-art water quality laboratory
- 140 miles of large transmission pipelines
- **275** miles of streams
- **400** acres of groundwater recharge ponds



Our core services







SAFE, RELIABLE WATER

NATURAL FLOOD PROTECTION

HEALTHY CREEKS & ECOSYSTEMS

Background on Measure B: Clean, Safe Creeks 2000

- ► Eight variable rate categories:
 - Single Family Residence \$39 + CPI inflation factor
- ▶ 67% voter approval: 66% was needed.
- No funding for water supply or drinking water quality
- ▶ Was set to expire in 2015
- Needed to expand program to include water supply, water quality projects

Setting the Stage

▶ Late Start in Building Program

2010 survey discouraging—negative voter sentiment

▶ 2011, 2012 surveys pointed to Presidential election



Broad Based Front End Community Organizing

- How to organize the community
 - Initial Mailer to All Households
 - Phone Banks
 - Door to Door Surveys—bridged "digital divide"
 - Online Surveys
- ▶ Ultimately 16,000 residents weighed in





The Role of Polling and Focus Groups

Reliance on polling to stay on course

- Focus Groups Results Have to be Considered
 - ► Tax reduction vs. straight renewal (lesson learned)

- Ballot language
 - Pick words wisely
 - Every word counts



Additional Efforts to Engage Public

- Continued Website/social media presence: web survey, collect emails
- Blue Ribbon Task Force: cross section of community leaders
- Online polling throughout
- Board Buy-in Key



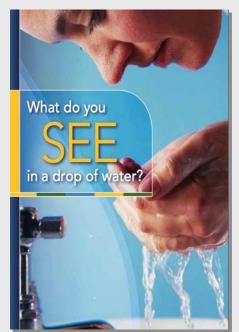
2011 Safe Clean Water Blue Ribbon Forum

Informational Efforts to Educate Public

Active web site updated weekly



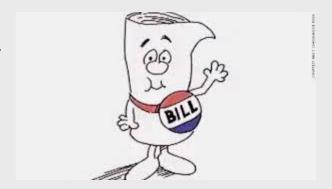
Blue Ribbon Forum Input Resulted in "Community Recommended Plan" presented to the Board of Directors





The Fork in the Road: Go or No Go

- Final Polling Results and Information
- Vocal Environmental Community Opposition to Measure
- ► Final Changes to Program—the \$6M question
- Placing the Measure on the Ballot



Obstacles: lawsuits, Board election distractions, potential media coverage, 75 Words.....and More!





Herhold: Golden Spigot is at it again

By Scott Herhold Mercury News Columnist

Posted: 01/05/2010 07:00:00 PM PST Updated: 01/06/2010 09:57:52 PM PST

Herhold: Why you should be skeptical about two local tax measures

By Scott Herhold

sherhold@mercurynews.com
Posted: 10/15/2012 02:21:28 PM PDT
Updated: 10/15/2012 03:07:50 PM PDT

Two-word error could cost Santa Clara Valley Water District half a billion dollars

By Paul Rogers

progers@mercurvnews.com

POSTED: 08/19/2012 02:59:48 PM PDT UPDATED: 08/19/2012 02:59:56 PM PDT

In what could turn out to be one of the costliest clerical errors in California history, a two-word mistake is threatening to bring down a half-billion-dollar tax measure scheduled for the November ballot in Silicon Valley.



- Safe Clean Water Facebook
 - ▶ 272 "Likes"
 - ► Approximately 62% were aged 25-54
 - ► Almost 60% were women
 - ► Weekly, 117,134 people viewed content associated with the Facebook page







Safe, Clean Water for Santa Clara Valley Tweets



@SafeWaterSCV



Broad coalition, key endorsements, District leadership earned Mercury News endorsement











The Opposition Strikes Back

Ballotpedia

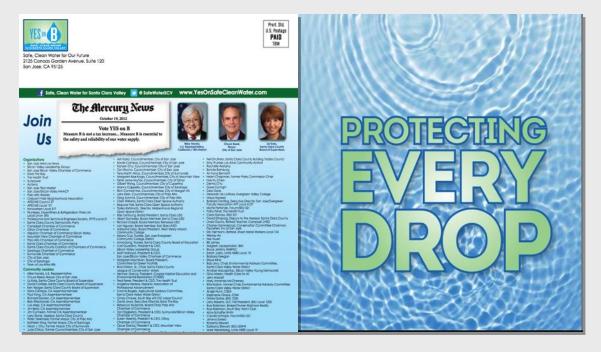




Grassroots outreach to voters of color

Late fundraising allowed some mail radio ads, robo

calls





The Opposition Strikes Back

Santa Clara Valley Water District

Opposed: Friends of Coyote Creek Environmentalists for Living Streams Western Waters Canoe Club

Refused to Endorse (remained neutral): Sierra Club Audubon Society Santa Clara County Creeks Coalition,.

If these groups won't endorse, something is very wrong with Measure B!

Some environmental groups did endorse Measure B – usually for very disappointing reasons. Some were misled by plausible, but untrue, statements by the District. Here are examples of the Water District's misleading alarmist statements:

UNTRUE: Anderson Dam earthquake repairs will be delayed if Measure B is delayed til 2016.

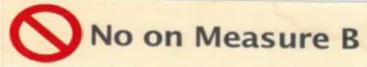
TRUTH: Anderson Dam repair will proceed on



UNTRUE: The only time to pass Measure B in November 2012.

TRUTH: The Presidential Primary in June 2016 is a good time to bring a better more effective tax proposal back to the voters.

Yes on streams



Environmentalists say: Send the Water District back to rewrite the Measure by June 2016. Voting No in 2012 will force the District to do it right in 2016.



Meng Syn, Dentist, Flyfisherman

I caught my rst steelhead on a Santa Clara County stream as a teenager. Over the decades, Water District projects have decimated the local fishery. Until they write a measure to put back the

environmental money they diverted to other projects and agree to keep their promises to restore the fishery, I'm voting NO on B.



Roger Castillo, Salmon and Steelhead Restoration Group

I spend a lot of time in the creeks and know what the fish need to survive. They need us all to vote NO on Measure B and get the

Water District to rewrite the Measure to restore the fishery, as well as natural flood protection and environmental projects.





Richard McMurtry, water engineer, Regional Water Quality Control Board (retired)

It is a waste of money to throw money at water quality and environmental projects, without a clear focus on the projects that will actually achieve environmental goals. We have the engineering knowledge to do much better than Measure B; let's apply it by rewriting Measure B to provide balanced funding for flood protection and the

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Santa Clara Valley Water District

Lessons Learned

- Start early with a strong team, develop detailed program descriptions, engage and educate community, recruit key supporters from target groups, ensure your Board supports
- ▶ Think creatively about social media, dig deep into

your voter research

Santa Clara County \$548 million parcel tax for flood protection, water cleanup and projects approved

By Paul Rogers

progers@mercurynews.com

Posted: 11/06/2012 08:00:00 PM PST Updated: 11/07/2012 02:00:21 AM PST

Percent	Votes
73.69%	434,021
26.31%	154,970
	588,991

Santa Clara Valley Water District



Questions/Comments

Santa Clara Valley Water District